

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024
C.G.No.37/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. Y. Rajasekhar Raju,
GNT Road, Opp. Rain Park Hotel, Sullurpet,
Nellore District.

Complainant

AND


1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

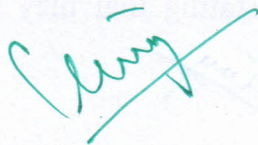
ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Sullurpet on 21.06.2024 stating that they are residing at GNT



Road, Sullurpet and they are facing low voltage problem and requested for rectification of the same.

02. The said complaint was registered as C.G.No.37/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they inspected the premises of the complainant on 22.06.2024 and noticed that the house of the complainant is located at tail end of the LT feeder from the existing DTR and to rectify the low voltage problem in the premises of the complainant an additional DTR is to be erected and accordingly they prepared the estimate and obtained sanction and they would complete the work within a month.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents erected an additional DTR and the low voltage problem is resolved and they also submitted compliance report. The complainant issued satisfaction letter admitting erection of additional DTR and reported that their low voltage problem was solved. Since the grievance of the complainant is redressed, the complaint is closed, as the purpose is served. There is no order as to costs.

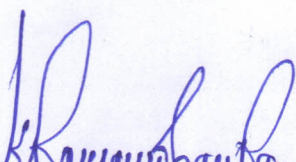


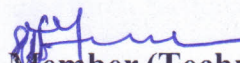
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

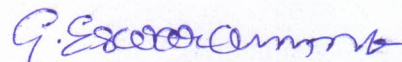
Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.


CHAIRPERSON

03/10/24


Member (Finance)
03/10/2024


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

